

# What Should You Know About Healthcare Technology?



The healthcare industry's reliance on technology for diagnosis, treatment, and managing patient records continues to grow. New and improved technologies benefit patients, but there are also risks associated with these advancements.

## Medical Health Records



**86%**

Total healthcare industry **mistakes that are administrative**



**30%**

Office visits where patient **charts cannot be found**

**25%**



Patients who report that their **health records from one provider did not reach another provider** in time for their appointment

## Health Providers and Internal Communication

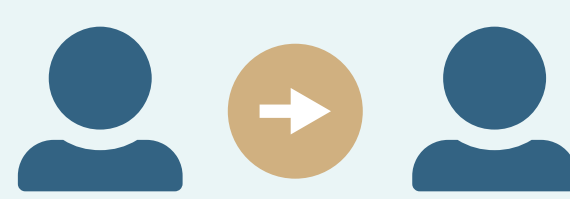
**80%**

Medical errors involving a **miscommunication during care transitions**



**70%**

Specialists who **rate the patient referral information** they receive from other providers as **fair or poor**

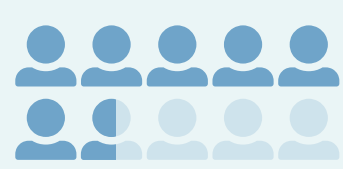


**20%**

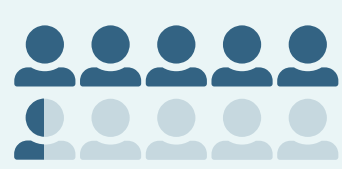
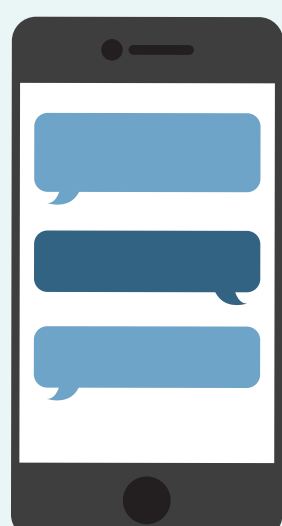
Medical malpractice claims involving missed or delayed diagnosis due to **miscommunications during handoffs** between providers

## Distracted Doctoring is a Growing Concern

**66%**



**Surgeons who use their phones** in hospitals, including in operating rooms and intensive care units



**55%**

Bypass monitor technicians who **texted during heart surgeries**

## 5 Technology Hazards in Healthcare to Watch for in 2018

1. Endoscope reprocessing failures



2. Missed alarms and notifications



3. Device malfunctions and equipment failure due to improper cleaning



4. Unholstered electrosurgical active electrodes



5. Flaws in medical device networking



For more information on medical malpractice due to complications with healthcare technology, contact an attorney at Miller & Wagner today.



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